

CENTRAL INFORMATION COMMISSION

Baba Gang Nath Marg, Munirka,

New Delhi -110067

Tel : +91-11-26186535

Appeal No. CIC/PASOF/A/2017/110998

Appellant: Mr. M V Nagendra Rao,

Respondent: Central Public Information Officer,
DPO,
Ministry of External Affairs,
Regional Passport Office,
CPV Divn.,
Patiala House Annexe,
Tilak Marg, New Delhi - 110001.

Date of Hearing: 11.1.2018

Dated of Decision: 11.1.2018

ORDER

Facts:

1. The appellant filed an online RTI application dated 8.9.2016 seeking information regarding as to whether the double payment made by him through credit card was credited back to his card account and inform the credit details with date.
2. The CPIO responded on 16.11.2016. The appellant filed first appeal dated 23.12.2016 with the first appellate authority. The FAA responded on 20.1.2017.

Hearing:

3. The appellant along with his representative participated in the hearing through video conferencing. The respondent was represented through Counsel Mr. P. Roy Choudhary who was personally present in the hearing.
4. The appellant stated that for issuance of a passport he had made payment twice through his credit card. The appellant further stated that lot of

correspondence has been made but he has not received the excess payment made to the respondent.

5. The respondent stated that vide letter dated 20.1.2017 they had informed the appellant to submit his application and lodge a claim for refund of excess amount, but till date he has not submitted his application.

Discussion/Observations:

6. The respondent is advised to instruct their Regional Passport office to call the appellant to their office and obtain requisite letter/document as required to process the refund of excess amount and make refund of excess payment immediately. The respondent should be present before the Commission on the next date of hearing along with the factual position in the matter.

Decision:

7. The Dy. Registrar is directed to relist the matter after 30 days. A separate hearing notice shall be issued to both the parties.

Copy of decision be given free of cost to the parties.

(Radha Krishna Mathur)
Chief Information Commissioner

Authenticated true copy:

(Subhash Chander Sharma)
Deputy Registrar