



Central Information Commission

Baba Gang Nath Marg

Munirka, New Delhi - 110067

011-26181927

<http://dsssic.nic.in/online-link-paper-compliance/add>

File No. **CIC/ECINS/A/2024/108583**

DATE : 28-07-2025

NOTICE OF HEARING FOR SECOND APPEAL/COMPLAINT

Appellant(s)/Complainant(s):	Respondent(s):
Manish Agarwal	CPIO : 1. The CPIO Council of Insurance Ombudsmen, Jeevan Seva Annexe, 3rd Floor, S V Road, Santacruz (West), Mumbai - 400054

Date of RTI	Date of reply,if any,of CPIO	Date of 1st Appeal made,if any	Date of order,if any,of First AA
15-10-2023	11-12-2023	13-11-2023	09-02-2024

1. Take notice that the above appeal/complaint in respect of RTI application dated 15-10-2023 filed by the appellant/complainant has been listed for hearing before **Hon'ble Information Commissioner Mr. Vinod Kumar Tiwari on 19-08-2025 at 10:50 AM.**

2. The appellant/complainant may present his/her case(s) in person or through his/her duly authorized representative **and must upload their Mobile No/Email ID on Commission's website before the date of hearing.**

3. (a) CPIO/PIO should personally attend the hearing; if for a compelling reason(s) he/she is unable to be present, he/she has to give reasons for the same and shall authorize an officer not below the rank of CPIO/PIO, fully acquainted with the facts of the case and bring complete file/file(s) with him.

(b) If the CPIO attending the hearing before the Commission does not happen to be the concerned CPIO, it shall still be his/her responsibility to ensure that the CPIO(s) concerned must attend with complete file concerning the RTI request, the hearing along with him. **If the appeal was transferred to some other PIO, even then the present CPIO will ensure that concerned CPIO will attend hearing with present CPIO.**

4. All the parties may submit their written submission, if any, to the Commission with a copy served upon opposite party at least 7 days before the date of hearing. If any party wishes to make online submission, the same may be uploaded on the Commission's link only viz., <http://dsscic.nic.in/online-link-paper-compliance/add> with a copy served upon opposite party. **The CPIO/Authorized Representative must ensure that authority letter is uploaded on the website of CIC well in advance before the date of hearing along with documents for submission.**

5. CPIO is also directed to inform the third party, if any, so as to enable it to defend or present its case before the Commission. Third Party may choose to be present before the Commission either in person or through its duly authorized representative for hearing, or they may also file a written submission to the Commission before the hearing.

6. The authorized representative or the officer of the public authority and the appellant/complainant/third party is advised to carry a "proof of identity" along with the authorization letter.

7. Take notice that in default of your appearance on the time and date mentioned aforesaid, the case shall be heard and decided in your absence and that there will be no adjournment and review.

8. The parties concerned should reach the venue at least 30 minutes before the scheduled time of the hearing.

9. Although the Commission does not seek personal information for filing appeals yet many applicants include their personal information in their RTI application and/or Second Appeal/Complaint. Such personal information may get included in the Order which are uploaded on website. Appellant/Complainant not wishing to get such information included in the Order/published are advised to submit written request or plead during hearing for the same.

Note: Mobile Phones are not allowed during the hearing. Therefore, the concerned parties are directed to switch their mobiles off and deposit the same with the NIC/CIC personnel.

Venue for the Appellant/Complainant
NIC District Centre, District Collectorate Office, Mumbai City, Old Custom House Fort, Mumbai-400001 (Vidhyadhar Shelk. 9765579390)
Venue for CPIO 1
NIC District Centre, District Collectorate Office, Mumbai City, Old Custom House Fort, Mumbai-400001 (Vidhyadhar Shelk 9765579390)

By order of the Commission.

Reference number of CPIO Reply(if any) :

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S. Anantharaman
Dy. Registrar
011-26181927

To

1. CPIO,Public Authority
2. Appellant/Complainant

Copy for information/necessary action to: NIC.

Copy To:

The FAA Council of Insurance Ombudsmen,
Jeevan Seva
Annexe, 3rd Floor, S V Road, Santacruz (West),
Mumbai -
400054