



Central Information Commission

Baba Gang Nath Marg

Munirka, New Delhi - 110067

011-26181927

<http://dsssic.nic.in/online-link-paper-compliance/add>

File No. **CIC/INSOM/A/2024/120282**

DATE : 06-10-2025

NOTICE OF HEARING FOR SECOND APPEAL/COMPLAINT

Appellant(s)/Complainant(s):		Respondent(s):	
Chetan Kothari		CPIO : 1. Central Public Information Officer under RTI Office of the Insurance Ombudsman-(Mumbai & Goa), Jeevan Seva Annexe, 3rd Floor, S.V. Road, Santacruz-West), Mumbai-400054 (Maharashtra).	

Date of RTI	Date of reply,if any,of CPIO	Date of 1st Appeal made,if any	Date of order,if any,of First AA
22-04-2024	21-05-2024	23-05-2024	18-06-2024

1. Take notice that the above appeal/complaint in respect of RTI application dated 22-04-2024 filed by the appellant/complainant has been listed for hearing before **Hon'ble Information Commissioner Mr. Vinod Kumar Tiwari on 30-10-2025 at 11:10 AM.**

2. The appellant/complainant may present his/her case(s) in person or through his/her duly authorized representative **and must upload the authority letter in case an authorized representative is attending the hearing, in addition to their Mobile No/Email ID on Commission's website at para no. 4 (a) below before the date of hearing.**

3. (a) The CPIO/PIO should personally attend the hearing; if for a compelling reason(s) he/she is unable to be present, he/she has to give reasons for the same and shall authorize an officer not below the rank of CPIO. The CPIO shall ensure that the authorized representative is fully acquainted with the facts of case and carry the complete file/files with him/her.

(b) If the CPIO attending the hearing before the Commission does not happen to be the CPIO concerned, it shall still be his/her responsibility to ensure that the CPIO(s) concerned must attend, with complete file concerning the RTI request, the hearing along with him. **If the RTI request was**

transferred to some other CPIO/Public Authority, the CPIO served with the hearing will ensure that the CPIO of that Public Authority will attend the hearing along with him/her.

4. (a) All the parties may submit their written submission, if any, to the Commission at least 7 days before the date of the hearing. A copy of the same shall be served upon the opposite party. If any party wishes to make online submission, the same may be sent to the Commission's link only viz., <http://dsscic.nic.in/online-link-paper-compliance/add>. **The CPIO/Authorized Representative must ensure that authority letter, if any, is uploaded on the website of CIC well in advance before the date of hearing along with necessary documents/submissions.**

(b) In case the columns indicating dates for CPIO's reply and FAA's order are marked Nil in the table given above, and the CPIO, to the contrary, holds the said records under his/her custody, the CPIO shall ensure that the copies of CPIO's reply and FAA's order are uploaded at the link given at para 4 (a), well in advance before the date of hearing.

5. The CPIO is also directed to inform the third party, if any, so as to enable it to defend or present its case before the Commission. Third Party may choose to be present before the Commission either in person or through its duly authorized representative for hearing, or they may also file a written submission to the Commission before the hearing.

6. The authorised representative or the officer of the public authority and the appellant/complainant/third party is advised to carry a "proof of identity" **along with the authorization letter.**

7. Take notice that in default of your appearance on the time and date mentioned aforesaid, the case shall be heard and decided in your absence and no adjournment or review shall be granted.

8. The parties concerned should reach the venue at least 30 minutes before the scheduled time of the hearing.

9. Although the Commission does not seek personal information for filing appeals, yet many applicants include their personal information in their RTI application and/or Second Appeal/Complaint. Such personal information may get included in the Order which are uploaded on website. Appellant/Complainant not wishing to get such information included in the Order/published, are advised to submit written request or plead the same during hearing.

10. Mobile Phones are not allowed during the hearing. Therefore, the concerned parties are directed to switch their mobiles off and deposit the same with the NIC/CIC personnel.

11. NIC personnel to ensure only authorized Appellants/Respondents be allowed as per hearing notice after verification of identity.

Venue for the Appellant/Complainant

**NIC District Centre, District Collectorate Office, Mumbai City, Old Custom House
Fort, Mumbai-400001
(Vidhyadhar Shelk. 9765579390)**

Venue for CPIO 1

**National Informatics Centre, Collector Office, Mumbai Suburban District, 10th Floor,
Administrative Building, Near Chetna College, Government Colony, Bandra (East),
Mumbai - 400 051
(Ms. Sapana Saini 7683058498)**

By order of the Commission.

Reference number of CPIO Reply(if any) :

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**S. Anantharaman
Dy. Registrar
011-26181927**

To

1. CPIO,Public Authority
2. Appellant/Complainant

Copy for information/necessary action to: NIC.

Copy To:

The FAA, Office of the Insurance Ombudsman
(Mumbai &
Goa), Jeevan Seva Annexe, 3rd Floor, S V Road,
Santacruz (West), Mumbai – 400054