



Central Information Commission

Baba Gang Nath Marg

Munirka, New Delhi - 110067

011-26180514

<http://dsssic.nic.in/online-link-paper-compliance/add>

File No. **CIC/SBIND/A/2024/140825**

DATE : 29-09-2025

NOTICE OF HEARING FOR SECOND APPEAL/COMPLAINT

Appellant(s)/Complainant(s):		Respondent(s):	
SALEEM SHAIKH		CPIO : 1. THE CPIO STATE BANK OF INDIA, DGM & CPIO, CUSTOMER EXPERIENCE ENHANCEMENT DEPARTMENT, CORPORATE CENTRE, 16TH FLOOR, STATE BANK BHAVAN, MADAME CAMA ROAD, MUMBAI-400021 2. THE CPIO STATE BANK OF INDIA, DGM & CPIO, CUSTOMER EXPERIENCE ENHANCEMENT DEPARTMENT, CORPORATE CENTRE, 16TH FLOOR, STATE BANK BHAVAN, MADAME CAMA ROAD, MUMBAI-400021	

Date of RTI	Date of reply,if any,of CPIO	Date of 1st Appeal made,if any	Date of order,if any,of First AA
03-10-2024	17-10-2024	11-11-2024	12-12-2024

1. Take notice that the above appeal/complaint in respect of RTI application dated filed by the appellant/complainant has been listed for hearing before **Hon'ble Information Commissioner Ms. Anandi Ramalingam** at given venue address on **24-10-2025 at 01:07 PM** .

2. Take notice that in default of your appearance on the time and date mentioned aforesaid, the case shall be heard and decided in your absence and that there will be no adjournment and review.

3. **All the parties may submit their written submission, if any, to the Commission at least 7 days before the date of hearing. A copy of the same shall be served upon opposite party. If**

any party wishes to make online submission, the same may be sent to the Commission's link only viz., <http://dsscic.nic.in/online-link-paper-compliance/add>

4. All the parties are required to observe proper decorum and etiquette throughout the hearing.

Instructions to Appellant/ Complainant

1. The appellant/complainant may present his/her case(s) in person or through his/her duly authorized representative.
2. The authorized representative or the appellant/complainant/third party is advised to carry a **"proof of identity" along with the authorization letter.**

Instructions to CPIO

1. CPIO/PIO should personally attend the hearing; if for a compelling reason(s) he/she is unable to be present, he/she has to give reasons for the same and shall authorise an officer not below the rank of CPIO.PIO, fully acquainted with the facts of the case **and bring complete file/file(s) with him.**
2. If the CPIO attending the hearing before the Commission does not happen to be the concerned CPIO, it shall still be his/her responsibility to ensure that the CPIO(s) concerned must attend **with complete file concerning the RTI request**, the hearing along with him.
3. **The CPIO is required to mention his Name and last six digit of the CIC file number mentioned above in the notice, in the display name at the time of joining.**
4. CPIO is also directed to inform the third party, if any, so as to enable it to defend or present its case before the Commission. Third Party may choose to be present before the Commission either in person or through its duly authorized representative for hearing, or they may also file a written submission to the Commission before the hearing.

Venue Details

The Party/parties concerned should reach the venue at least 30 minutes before the scheduled time of hearing. They are also requested to intimate their telephone/mobile numbers and email address to the undersigned.

Venue for the Appellant/Complainant
NIC, 5th floor, Collector office, In front of Sasoon hospital, Pune 411001 (Smt. Ashwini Karmarkar (DIO). 9422943997)
Venue for CPIO

**Bharat VC link and passcode for CPIO has been forwarded to the Nodal CPIO through email.
CPIO may coordinate with Nodal CPIO to obtain the VC link**

By order of the Commission.

Reference number of CPIO Reply(if any) :

Om Prakash Pokhriyal
Dy. Registrar
011-26180514

To

1. CPIO, Public Authority
2. Appellant/Complainant

Copy for information/necessary action to: NIC.

Copy To:

1-THE FAA, STATE BANK OF INDIA, GM,
CUSTOMER
EXPERIENCE ENHANCEMENT DEPARTMENT,
CORPORATE CENTRE,
16TH FLOOR, STATE BANK BHAVAN,
MADAME CAMA ROAD,
MUMBAI-400021 2-THE FAA, STATE BANK OF
INDIA, CGM,
CREDIT POLICY & PROCEDURE
DEPARTMENT, CORPORATE CENTRE,